

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT

State/Territory: DELAWARE

ELIGIBILITY CONDITIONS AND REQUIREMENTS

Survey and Certification Education Program

The State has in effect the following survey and certification periodic educational program for the staff and residents (and their representatives) of nursing facilities in order to present current regulations, procedures, and policies.

1. The state routinely sends out mass mailing letters to all providers when there are pertinent changes in current regulations, procedures and policies and for informational items.
2. The state has provided state-wide in-service programs when there is significant change in regulations.
3. Representatives of OHFLC participate in programs sponsored by other State Health Care organizations including Delaware Health Care Association, Division of Aging and others upon request to present current or changes in regulations, procedures and policies.
4. Appropriate staff from OHFLC respond to all phone and written requests for information from the health care industry and general public. Appropriate regulations, information are provided, or where they can be obtained, when applicable.

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